Global Payments Biller Initiated BPAY Error Correction File Specifications

globalpayments

Document History

Version	Status	Date	Comments	Updated by
1.0	Final	25/11/2020	Issued	Jonathan Gledhill

Biller Initiated BPAY Error Correction File Specifications

1.1   How is this report used?

This file is used to initiate BPAY Error Corrections to return BPAY payments that have been made in error.

1.1.1   Naming Convention

The filename should be set to **BPAY_Error_Corrections_YYYYMMDD.xlsx.**

1.1.2   Delivery Method

This file must be delivered via email to **gpaunz-payfac-support@globalpay.com.**

1.1.3   Delivery Schedule

Files can be sent as required. Global Payments will send an automated email back to the sender upon receipt of file.

Global Payments Banking and Payments Team will review the file, then forward onto Cuscal for processing.

The Banking and Payments Team will then email the Payment Facilitator, confirming template has been reviewed and sent for processing

1.2   BPAY Error Correction File Specification

Field	Description	Format	Example / Possible Value
Transaction Reference Number	The transaction reference number of the original transaction on the original transaction file.	It is structured so that the first three characters are the alphabetic Payer Institution Code, the next eight are YYYYMMDD (the date the payment was made) and the next set of characters are a numeric Payer Institution defined Reference Number.	WBC20201120123456789

Settlement Date	The settlement date of the original transaction on the original transaction file		20/11/2020
Biller Code	The Biller Code of the original transaction		800060
Customer Reference Number	The Customer Reference Number of the original transaction on the original transaction file		85177873311637
Payment Amount	The return payment amount (can be a full or partial amount of the original payment)	$X,XXX.XX	$12.34
Payment Method	The converted Payment Method of the original transaction based upon the transaction type field on the original transaction file		Value Original Ref 001 Debit Account (9300) 101 Visa (9311) 201 Mastercard (9312) 301 Other Credit Cards (9313)
Entry Method	The Entry Method of the original transaction	Default to 004 Internet / OLB	004 Internet / OLB
Error Correction Reason Code	The reason for the Error Correction request		001 Payment Duplicated 002 Incorrect CRN 003 Incorrect Biller 004 Overpayment 006 Partial Refund
Correct CRN	The corrected CRN - this field is not mandatory		
Payer's name	The Payer's name - this field is not mandatory		