Global Payments Chargeback Reporting File Specifications

globalpayments

Document History

Version	Status	Date	Comments	Updated by
1.0	Final	24/07/2020	Issued	Kerry Pynor
1.1	Final	28/07/2020	Minor wording changes	Jonathan Gledhill

Chargeback Report File Specifications

1.1   How is this report used?

This report contains summary details of chargebacks and RFI's that were sent from the schemes within a specific date range.

1.1.1   Naming Convention

The filename will be set to **Chargebacks_YYYYMMDD_HHMMSS.csv**

1.1.2   Delivery Method

This file will be delivered via SFTP from Global Payments.

1.1.3   Delivery Schedule

One file will be sent each business day. If there is no data, no file will be generated.

1.2   Chargeback Report File Specification

Field	Description	Format	Example / Possible Value
Case Number	Global Payments Case Number		Mastercard: M123456789 Visa: V234567891
Chargeback Type	The type of the chargeback transaction		Mastercard • First Chargeback (Full) • First Chargeback (Partial) • Arbitration Chargeback (Full) • Arbitration Chargeback (Partial) • Representment (Full) • Representment (Partial) • Retrieval Request Visa: • Chargeback • Chargeback (Partial) • Chargeback (Refund) • Chargeback (Partial Refund) • Dispute Financial Response • Dispute Financial Response (Partial) • Chargeback Reversal - Recall • Chargeback Reversal - Recall (Partial) • Chargeback Reversal - Pre-Arbitration Acceptance • Chargeback Reversal - Pre-Arbitration Acceptance (Partial)

			• Chargeback Reversal - Arbitration Decision • Chargeback Reversal - Arbitration Decision (Partial) • Chargeback Reversal • Chargeback Reversal (Refund) • Chargeback Reversal (Partial Refund)
Acquirer Ref No (ARN)	The acquirer reference number as provided by the schemes		
Transaction Reference	The Purchase Identifier imported from the original transaction		
Transaction Date	The date on which the original transaction was completed	MMDD	
Transaction Value	The amount of the original transaction	This value will always be in AUD	
Reason Code	The scheme reason code for the chargeback	Mastercard is a 4 digit number Visa is a decimal number	
Reason Text	The message provided by the scheme - this is the reason for the chargeback		
Dynamic Descriptor	The dynamic descriptor used on the original transaction		
Submerchant ID	The PayFac's merchant identifier passed on the original transaction		
MID Code	The Merchant ID used on the original transaction		
Card Number	The masked card number used on the original transaction	The format will be: <6 digit BIN>xxxxxx<last 4 digits>	
Card Holder Name	The name of the card holder		
Card Provider	The card type		VISA MASTERCARD
Card Country	Two letter abbreviations of		AU

Code	the country that the card is domiciled		Page 5